



RYAN HINDMAN

OBJECTIVE

Driven to learn, grow, and excel in the field of Computer Science

SKILLS & ABILITIES

Microsoft Word, Microsoft Excel,

Microsoft Teams, Zoom, ServiceNow

VITALS

34019 Hawk Hill Road

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E ryan.hindman12@gmail.com

EXPERIENCE

SERVICE MISSIONARY - CHURCH OF JESUS CHRIST OF LATTER DAY SAITNS

REMOTE (WORK FROM HOME)

9/2021 - PRESENT

- Used ServiceNow to answer feedback about Church Website about How to find, Bug/features request, and account issues
- Multi tasked using Microsoft Teams, Service now and Excel
- Answered about fifty cases a day on average

CUSTOMER SERVICE REPRESENTATIVE - TTEC

12/2020 – 04/2021

- Answered phone calls about Insurance Claims, Deductible and co-pays
- Answered about fifteen calls a day including from angry customers
- Used Skype and Aetna insurance software while working

GAS ATTENDENT – SHELL GAS STATION

10/2014 – 04/2017

- Answered phone calls about Insurance Claims, Deductible, and co-pays as well as medication charges
- Answered about fifteen calls a day including from angry customers
- Used Skype and Aetna insurance software while working

EDUCATION

LINN-BENTON COMMUNITY COLLEGE

09/2018 to 06/2020

Computer and Network Administration

LEADERSHIP

Captain of Robotics Team – Philomath High Robotics Engineering Division (PHRED)

Eagle Scout – Boy Scouts of America

REFERENCES

ASK FOR REFERENCES